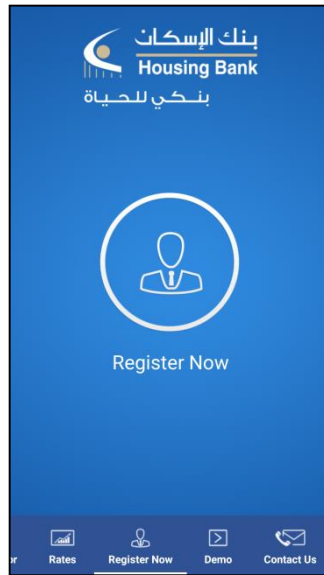


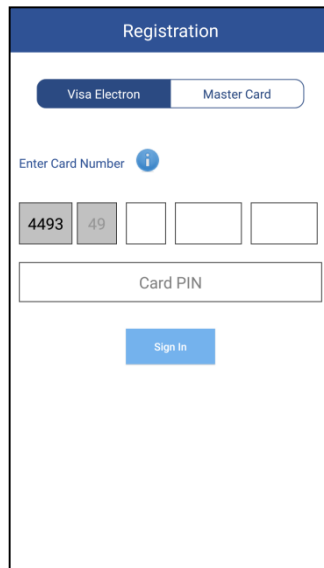
## E-FawateerCom Service User Guide

### 1. “Iskan Mobile” subscription

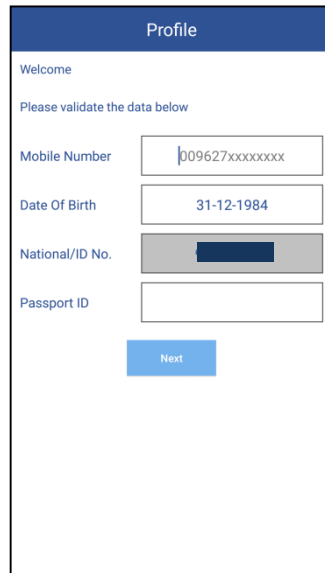
- 1- Search for “Housing bank mobile Banking” application through apple store Or Google play
- 2- Download the application on you smart phone.
- 3- Press “Register now” bottom from main page.



- 4- Enter the (16 digits) number placed at the bottom part of your ATM card, enter the cards PIN (4 digits) and then press “Sign In”.

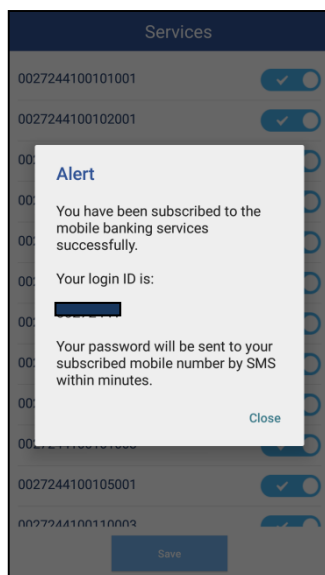
The image shows the "Registration" screen of the Housing Bank mobile application. At the top, the word "Registration" is written in white on a dark blue background. Below this, there are two tabs: "Visa Electron" (which is selected) and "Master Card". Underneath the tabs, the text "Enter Card Number" is followed by an information icon. Below this, there are five input boxes for the card number. The first two boxes contain the numbers "4493" and "49", while the other three are empty. Below the card number input is a "Card PIN" input field. At the bottom of the screen, there is a blue "Sign In" button.

- 5- Enter your personal information (Mobile Number, Date of Birth, National ID Number or Passport Number) and then press on “Next” bottom to move to the Accounts screen.



The screenshot shows a mobile application interface titled "Profile". At the top, it says "Welcome" and "Please validate the data below". There are four input fields: "Mobile Number" with the value "009627xxxxxxx", "Date Of Birth" with the value "31-12-1984", "National/ID No." which is redacted with a black box, and "Passport ID" which is empty. A blue "Next" button is located at the bottom of the form.

- 6- Select the accounts you need to subscribe to Iskan Mobile service.
- 7- Subscription confirmation message will be sent includes a new PIN (4 digits) to be used later on when using the service.

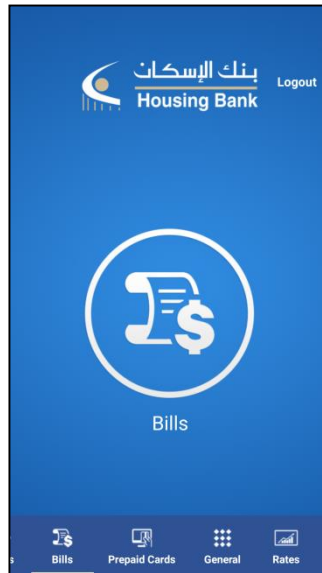


The screenshot shows a mobile application interface titled "Services". It displays a list of account numbers with toggle switches next to them. An "Alert" dialog box is overlaid on the screen, containing the following text: "Alert", "You have been subscribed to the mobile banking services successfully.", "Your login ID is:" followed by a redacted box, and "Your password will be sent to your subscribed mobile number by SMS within minutes." There is a "Close" button at the bottom right of the alert. A "Save" button is visible at the bottom of the screen.

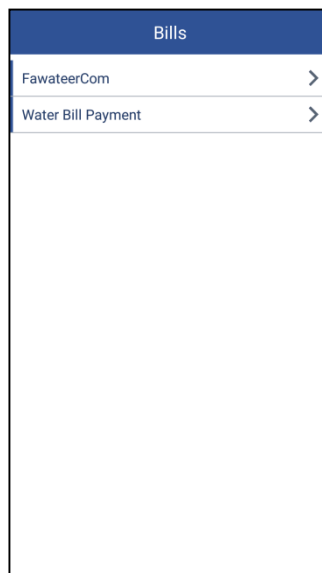
- 8- Go to main page and enter the account number (8 digits) placed at the bottom part of your ATM card and PIN (4 digits).

## 2. How to pay post paid bills using E-fawateerCom service

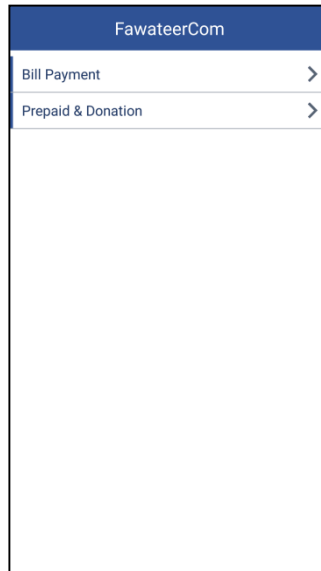
1. Login to Iskan mobile
2. Press on bills screen



3. Press on FawteerCom screen

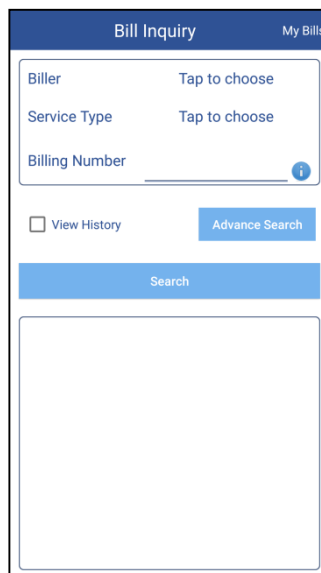


4. Press bill payment screen

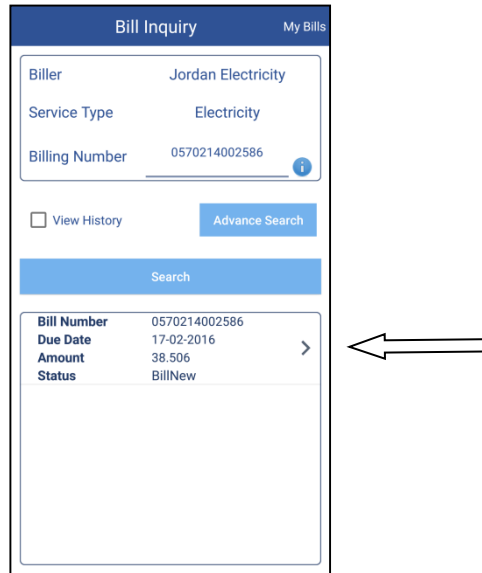


5. Select( biller, service type) fields and enter billing number field( billing number is written on the bill itself).

6. Press the search bottom to get the bill details you need to pay.



7. Press on the bill itself

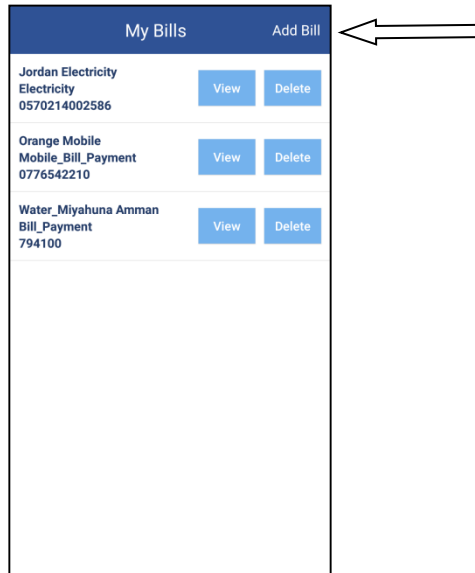


8. Bill payment screen will be shown, including (total value, maximum, minimum payment for the invoice, and payment commission in case it is exist, if not the commission field will be set as zero).
9. Select the debit account.
10. Password is required in case the payment is above JD 5; press the key bottom to get the password.
11. Short message will be sent including PIN to fill it in the password field, then press pay bottom to complete the transaction.
12. (This PIN is specific to this issue and one time use).



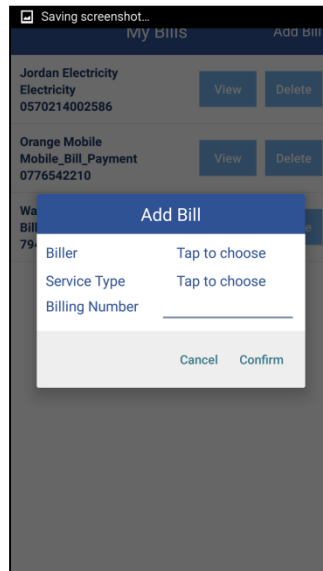


3. Press (Add Bill) bottom.



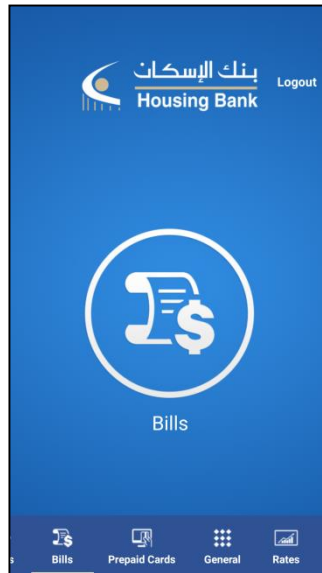
4. Select (biller, service type) felids and enter billing number field.

5. Press confirm or cancel bottom and short Message will be shown after Successful process .

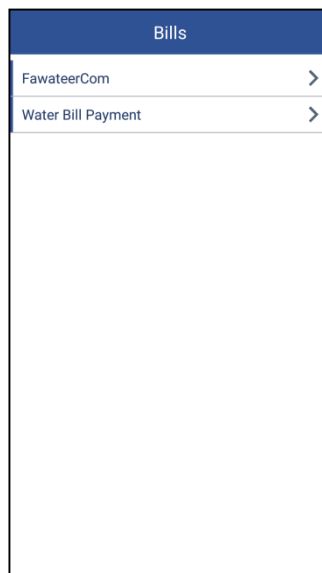


#### 4. How to pay prepaid bills using E-fawateerCom service

1. Login to Iskan mobile
2. Press on bills screen

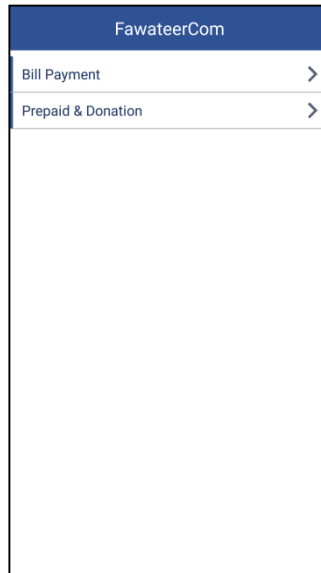


3. Press on FawateerCom screen





4. Press prepaid & donation screen



5. Select the debit account

6. Select ( biller, service type, denomination) fields and enter mobile number field .

7. Press submit .

